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Miracle Resort Hotel reserves the right to make changes, corrections and improvements in the information, products, programs and services it offers at any time, without prior notice. We aim to offer the best to our valued guests with an understanding that is always open to innovation and development.



WELCOME TO MIRACLE RESORT HOTEL

The hotel was build on 135,000 m² area next to the shore in 2005. It has a total of 691 room and 1420 beds. There are 2 buildings each have 9 floors and 3 elevators that are connected from the lobby area. There is 1500 m of walking track around the hotel. The hotel had some renovtions since it opened. In 2016 (the rooms), 2021 (Children pool, Bars And Snacks), 2022 (the main restaurant) and 2023 (Spa and Out Heated Pool).

Location

The hotel is approximately 11 km away from the closest city center and 15 km away from Antalya Airport.

Check-in Policy

Check-in time is 14:00 hotel time. If you arrive earlier, we will be pleased to accommodate with towels, showers and lockers until your rooms is ready. We will try our best to give you your rooms as soon possible. But we cannot guarantee the early check in due to high volume of occupancy.

Check-out Policy

Check-out time is at 12:00 hotel time. If you require late check-out, please contact our reseption before 10:00 on the day of your departure (Extra Charged).

Spoken Languages

Turkish, German, English, Russian and Persian

Payment Methods

Visa, Master Card And Cash

Accepted Currency

Turkish Lira, Euro, USD Pound And Franks

Wireless Internet Access

Complimentary wireless internet service is offered to all of our quest in their rooms and with in the hotel area.

Pet Policy

Pets are not accepted in the rooms or the common areas of the hotel

Certificates

Mavi Bayrak Blue Flaa ISO 9001:2015 **Quality Management Systems** ISO 22000:2018 Food Safety Management Systems Quality Management - Customer Satisfaction ISO 10002:2018 ISO 14001:2015 **Environmental Management Systems** ISO 45001:2018

Occupational Health and Safety Management Systems

ISO 50001:2018 Energy Management Systems Travelife Gold

Certificate for Acommodation Sustainability

GSTC Sustainable Tourism Certificate







SERVICES AND FACILITIES

Guest Services

- 24 Hour reception
- Valet parking
- Turndown housekeeping service
- · Wireless internet Access
- Indoor and outdoor pools
- Safety deposit boxes in the rooms and at the reception
- Fitness Room

Extra Charge Guest Services

- Some Premium labeled beverages
- Fresh fruit juices
- 24 hr Room service
- Telephone
- Laundry
- Meeting rooms & equipments
- Doctor service
- A 'la Carte restaurants
- Baby Sitting
- Baby Cameras
- Spa Center (Massage & Body treatments)
- Wedding & Banquet area organizations
- Game Console

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STANDARD ROOMS

- There are 424 standard rooms in our establishment.
- %70 of our standard rooms, whose width varies between 28–34 m², have a sea view.
- Standard rooms consist of 1 room with twin bed and / a French bed. All our rooms are equipped with a shower.
- The rooms are suitable for 2+2 or 3+1 accommodation.







CONNECTION ROOMS (FAMILY ROOMS):

- The total amount of connection rooms is 121.
- The connection room has the same features as a standard room.
- In this room category 2 standard rooms are connected by a private connecting door.
- Maximum capacity of each room: 2+1







SUITES:

- There are 14 Suit rooms in our establishment.
- There is 1 bedroom, 1 living room, with direct sea view, 55 m² big terrace, 2 bathrooms with 1 bathtub and 1 shower.
- In total Suit Room size is 130 m².
- Maximum Accommodation capacity is 2+2 or 3+1.





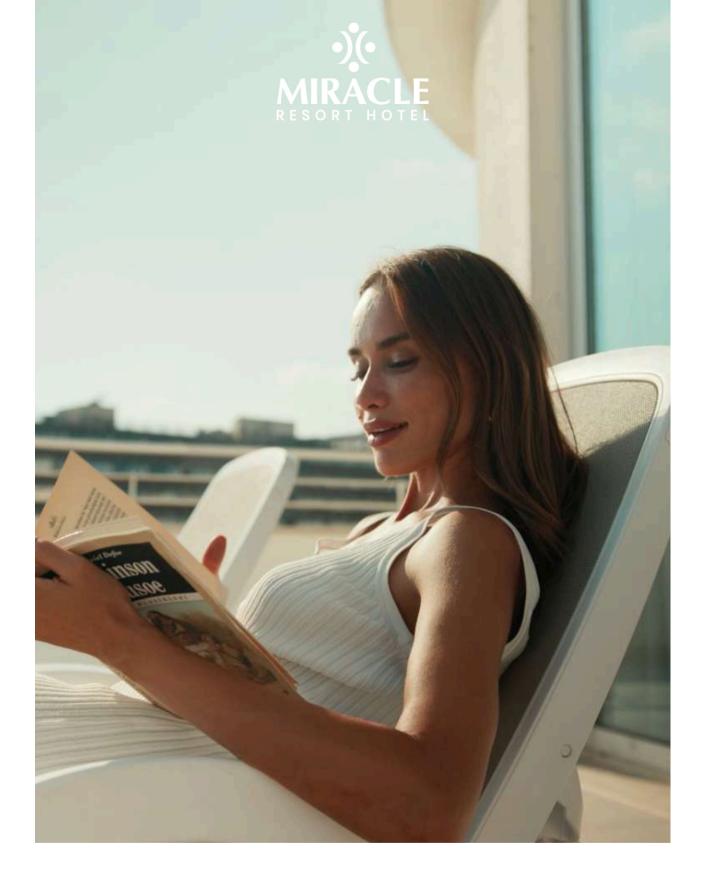


DISABLED ROOMS:

- The total amount of disabled rooms is 11.
- The rooms in this category have been specially designed and have a Shower.
- These rooms are located on the ground floor of the hotel.







GENERAL ROOM FEATURES

Our rooms are equipped with a carpet, balcony, shower, WC, hairdryer, direct telephone, mini bar, TV (satellite), safe box (electronic safe), centralized air conditioning. The working hours of the air conditioner are regulated by the hotel management, according to the weather conditions. (220V)

*Smoking prohibited in indoor public areas and in all rooms.



ROOM SERVICES

Safe box: Free of charge in the room and at the reception

Baby cot: Available

Change of beds sheets: Once in 2 days

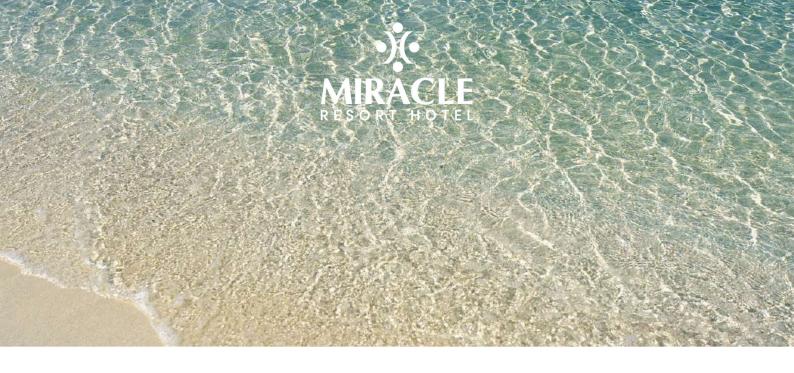
Change of towels: Daily The rooms cleaning: Daily Mini bar's refill: Daily Bathroom Amenities: Daily



RULES OF THE PACKAGE

- The check-in time to the rooms is at 14:00 o'clock. Check-out time from the rooms is at 12:00 o'clock.
- Local and some imported alcohol and non-alcohol drinks specified by hotel management are served between 08:00-02:00 o'clock.
- Alcohol drinks will not be served to the guests under 18 years old.
- The Hotel Management has the right to change opening/closing dates operation hours or close down outdoor units & departments due to weather conditions.
- Operation and service hours can be changed during the season.
- The Hotel Management when required has the right to make changes in the free and extra charged activities & facilities.





BEACH AND POOLS

Beach Area

9000 m² grass and sand/pebbles

Beach condition: Sandy, pebbles

Beach length: 150m

Beach width: 60m

Pier length: 54m

Pier width: 4m-22m

Pier area: 396 m²

Umbrellas, deckchairs: Free of charge

Beach towels: In case of towel card loss, 10 euro will be charged









POOLS

Relax Pool

Outdoor—Heating—Fresh Water—Pool Lift Chair —145 Depth CM—Size M² 220



Indoor Pool

Heating Fresh Water Jacuzzi Pool Lift Chair 145 Depth CM Size M² 175



Indoor Children Pool

Heating Fresh Water 45 Depth CM Size M² 7









POOLS

Outdoor Pool

Outdoor — Fresh Water — Pool Lift Chair — 145 Depth CM — Size M² 3500



Outdoor Children's Pool

Outdoor — Fresh Water — Pool Lift Chair — 45 Depth CM — Size M² 350



Handicapped Pool

Outdoor Fresh Water Pool Lift Chair 145 Depth CM Size M² 158







Three Slides Adults Pool

Outdoor — Fresh Water — Pool Lift Chair — 125 Depth CM — Size M² 110



Two Slides Children Pool

Outdoor — Fresh Water — Pool Lift Chair — 80 Depth CM — Size M² 50



Candy Worlds Kids Pool

Outdoor — Fresh Water — Pool Lift Chair — 45 Depth CM — Size M² 291







Candy World Kids Water Toys

Outdoor — Fresh Water — Pool Lift Chair — 10 Depth CM — Size M² 160



Canopy Children Pool

Outdoor — Fresh Water — Pool Lift Chair — 45 Depth CM — Size M² 70





THREE SLIDES ADULTS POOL

Two Slides Children Pool	LENGTH(m):	WIDTH (cm)	HEIGHT(m)
Multi Slide	22,32	78*55	7,74
Body Slide	61,36	101*71	7,74
Tunnel Frefall	22,08	82	7,74
Black Hole Space Rocket	104,73	140	10,98
Black Hole Rafting Slide	107,26	80*140	10,98







TWO SLIDES CHILDREN POOL

Two Slides Children Pool	LENGTH(m):	WIDTH (cm)	HEIGHT(m)
Children's Pool Slide 1	9	50*200	3
Children's Pool Slide 2	2,5	60*70	3,4

Candy World Kids Slide	LENGTH(m):	WIDTH (cm)	HEIGHT(m)
Pink Slide	10	65	2,1
Yellow Slide	8	65	2,1
White Slide	4,5	70	2,1





FOOD AND BEVERAGE SERVICE

Dining

TURKUAZ MAIN RESTAURANT

• Total Restaurant Size 4250 m² 1200 Indoor total pax

• Terrace Area total pax 400 / (200 pax area is allowed for smoking.)

• Smoking area is on the A block side.



Breakfast (open buffet) 07.00-10.00



Late Breakfast (mini buffet) 10.00-11.00



Lunch (open buffet) 12.30-14.30



Snack Street 12.00-17.00



Dinner (open buffet) 19.00–21.30



Midnight snack (mini buffet) 24.00-06.00

LOBBY BAR



Cookies 17.00-18.00

ROOM



Room service Extra Charged 24 hours



FOOD AND BEVERAGE SERVICE

SNACK A'LA CARTE RESTAURANTS



Mantı & Pide Pide House (Anatolia Restaurant) 12.00–15.00



Döner House (Lagos Restaurant) 12.30-14.30

SNACK RESTAURANTS



Alacati Ice Cream Bars & Snacks 12.00–18.00



Grill Meatball Anatolia Restoran 16.00–18.00



Burger House Bars & Snacks 12.00-17.00



Gozleme Garden area 12.00-16.00



Pizzeria Bars & Snacks 12.00–16.00



Fruit Service Beach Bar 15.00-17.00



Mr. Kumpir Bars & Snacks 12.00–16.00



Patisserie Lobby Bar 17.00-18.00



BEVERAGE SERVICES



Lobby Bar Specified local and import drinks within the concept 08.00-02.00



Chill Vibes Bars & Snacks 10.00–23.30



Beer Pub Bars & Snacks 10.00-23.30



Beach Bar Outdoor 10.00-18.00



Disko Outdoor 23.30-02.00



Drink Point Outdoor 10.00-18.00

(Between 02:00 and 08:00 expect water, hot drinks and soft drinks. Rest is are extra charged)



BEVERAGE SERVICES

MINI BAR CONTENTS:



Coca Cola – Sprite – Fanta – Mineral Water – Water – Tetra Pak Fruit Juice – Efes Pilsen Beer



During your stay, your mini bar will be filled up once daily. (Between 09.00-17.00 hr.)

DETAILS:

- The meals are protected from external contact in closed glass buffets and meals are served by our Chefs.
- Beverage orders taken by waiters and served to the tables.
- Each buffet has different tastes as; soup Buffet, Salad-Appetizer Buffet, Kids Buffet, Main Course Buffet, Wok Sushi Buffet, Street Food's Buffet, Traditional Food Buffet, Healthy Choices Buffet, Grill Buffet, Pasta Buffet, Pita-Pizza-Bread Buffet, Dessert & Fruit Buffet.
- Each dinner has different theme night.

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A LA CARTE SERVICES



FRÍDA MEXICAN RESTAURANT

19.00-21.30 Location: Lobby Reservation fee per person 20 €





MIRACOLO ITALIAN RESTAURANT

19.00-21.30 Location: Lobby Reservation fee per person 20 €

- Our A'la Carte Restaurants reservation time period is between hours 09.30-15.30.
- Restaurants operate 7 days a week. Hotel Management determines which days the restaurant will be closed.

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A LA CARTE SERVICES



ANATOLIA RESTAURANT

Turkish Cuisine Reservation fee per person 20 € Opening 01st May



LAGOS RESTAURANT

Fish, Mediterrenean Seafood Cuisine Reservation fee per person 20 € Opening 01st May

- Our A'la Carte Restaurants reservation time period is between hours 09.30-15.30.
- Restaurants operate 7 days a week. Hotel Management determines which days the restaurant will be closed.

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THE SHOPS IN THE HOTEL



Silver & Jewelery Shop







Glasses Shop



Market







Bag Shop



SPA AND WELLNESS

EXTRA SPA TREATMENTS ARE

- Peeling Foam Massage
- Slim Scalp & stretch-mark treatments
- Special Facial & Body Care

FREE SERVICES IN SPA CENTER

- Turkish Hamam
- Sauna
- Steam Bath













MINI CLUB

Working hours: 10.00-12.00 / 14.30-17.00 / mini disco 20:45

 Mini Club :04-08 age Junior Club :09-11 age • Teenage Club : 12-16 age









Baby Chair | Face painting | Table games | Handwork - Hobby work | Game Park Other open air activities | Bowling & Dart games





FITNESS EQUIPMENT

Weights & Machines

- -1x Smith Machine
- -1x Multipress Combo
- -1x Seated Chest press
- -1x Butterfly
- -lx Multistation (4 Station)
- -1x Leg Press
- -lx Outer Thigh Abductor
- -lx Inner Thigh Abductor
- -1x Seated Leg Curl
- -1x Horizontal Leg Curl
- -1x Leg Extension
- -1x Standing Leg Extension

Cardio

- -6x Treadmills
- -2x Elliptical Bike
- -2x Vertical Bike
- -3x Horizontal Bike

Dumbells:

-"2,5kg to 30kg Dumbbell range"

Functional Training

- -2x Crunch bench
- -1x Pull up, Vertical Crunch, Dips combo
- -1x Benchpress bench
- -lx Hip Rotation
- -lx Back Extension Machine

Plates:

- -4x 20kg
- -4x 15kg
- -4x 10kg
- -3x 7,5kg
- -2x 5kg
- -2x 2,5kg
- -2x 1,25kg

Yoga:

- -1x Yoga Mat
- -1x Pilates Topu













ACTIVITIES AND SPORTS OPPORTUNUTIES

- Day-time activities and Evening Shows
- Darts, table tennis
- Fitness center
- Indoor swimming pool (heated in winter)
- Animation
- Live Music
- Backgammon, chess, cards
- Disco
- Mini golf
- Gymnastics, Zumba
- 2 Tennis Courts (Hard Ground)







